Screen, Isolate, Call: Ambulatory Care Evaluation of Patients with Possible Ebola Virus Disease (Ebola)

The majority of febrile patients in ambulatory settings do not have Ebola Virus Disease (Ebola), and the risk posed by Ebola patients with early, limited symptoms is lower than that from a patient hospitalized with severe disease. Nevertheless, because early Ebola symptoms are similar to those seen with other febrile illnesses, triage and evaluation processes should consider and systematically assess patients for the possibility of Ebola.

1. Screen for travel and direct exposure history:
   - Has patient lived in or traveled to a country designated by CDC as posing a risk of Ebola exposure or had contact with an individual with confirmed Ebola Virus Disease within the previous 21 days?
   - Yes: Notify health department that patient is seeking care at this facility
   - No: Continue with usual triage, assessment, and care

2. Screen for signs and symptoms:
   - Fever (subjective or ≥100.4°F or 38.0°C) or any Ebola-compatible symptoms: fatigue, headache, weakness, muscle pain, vomiting, diarrhea, abdominal pain, or hemorrhage
   - No: Advise patient to monitor for fever and symptoms for 21 days after last exposure in consultation with the health department
   - Yes - Patient may meet criteria for Person Under Investigation for Ebola*

3. Isolate patient immediately: Avoid unnecessary direct contact
   - Place patient in private room or area, preferably enclosed with private bathroom or covered commode.
   - Avoid unnecessary direct contact.
   - If direct contact is necessary, personal protective equipment (PPE) and dedicated equipment must be used to minimize transmission risk.
   - Only essential personnel with designated roles should evaluate patient.
   - If patient is exhibiting obvious bleeding, vomiting or copious diarrhea, then do not re-enter room until EMS personnel trained to transport Person Under Investigation for Ebola arrive.
   - Do not perform phlebotomy or any other procedures unless urgently required for patient care or stabilization.
   - Consult with the health department before cleaning up blood or body fluids. Any reusable equipment should not be reused until it has been appropriately cleaned and disinfected.

4. Call Health Department and prepare for safe transport:
   - Contact the relevant health department IMMEDIATELY.
   - Prepare for transfer to a hospital identified by the health department for evaluation of possible Ebola.
   - Coordinate with health department regarding:
     - Who will notify the receiving emergency department or hospital about the transfer, and
     - Arrangements for safe transport to accepting facility designated by public health officials.
   - PERSONS UNDER INVESTIGATION FOR EBOLA SHOULD ONLY BE SENT TO HOSPITALS AND FACILITIES SPECIFICALLY DESIGNATED BY PUBLIC HEALTH OFFICIALS.
   - Do not transfer without first notifying the health department.

**PPE in the ambulatory care setting**: A. Face shield & surgical face mask, B. Impermeable gown, and C. Two pairs of gloves.

NOTE: Patients with exposure history and Ebola-compatible symptoms seeking care by phone should be advised to remain in place, minimize exposure of body fluids to household members or others near them, and given the phone number to notify the health department. The ambulatory care facility must also inform the health department. If the clinical situation is an emergency, the ambulatory care facility or patient should call 911 and tell EMS personnel the patient’s Ebola risk factors so they can arrive at the location with the correct PPE.

*Refer to http://www.cdc.gov/vhf/ebola/ for the most up-to-date guidance on the Case Definition for Ebola, Environmental Infection Control and Ebola-Associated Waste Management.


†Refer to http://www.cdc.gov/vhf/ebola/hcp/case-definition.html for a list of countries designated by CDC as posing a risk of Ebola exposure.